

Transcript/Diploma/Certificate Financial Hold Exemption Policy

This policy is in response to Colorado HB22-1049.

This policy applies to all current and former students, excluding foreign students as defined in C.R.S. 23-1-113.5., who have an outstanding debt for tuition, room and board, or other financial aid funds owed to the school and request a transcript, diploma, or certificate. This policy also describes when a student may be subject to a registration hold.

Policy

DIPLOMA/TRANSCRIPTS

- The student completing training at The Academy will receive a diploma and Official Transcript upon the successful completion of the program's required hours of training; completion of required work having received an 85% average while at The Academy; all state required theory and state/school required practical projects and/or practical instruction; completion of all exit paperwork and attendance at an exit interview. While The Academy may change the required projects to meet the needs of the student's training, such changes may not affect the student retroactively.
- Students who hold an outstanding debt to the Academy after completing all requirements are subject to third-party collections after 90 days.
- Registration Holds: Individuals will no longer be able to register or enroll for courses/classes if students have been sent to collections after 90 days, until the debt to the school for tuition/fees has been paid in full. The Salon Professional Academy will employ an outside third party as part of the debt collection process.
- Individuals have the option to establish a payment plan for an outstanding debt. An individual who wishes to establish a payment plan for a debt owed to the school should contact: Brandon Goddard in the Financial Aid office.
finance@tspacoloradosprings.com 719-955-0222
- Complaints pertaining to HBB-1049 may be submitted to the Colorado Student Loan Ombudsperson via email to CSLSA@coag.gov.